



Where to obtain the Hospital Registration Number (HRN)

What is a HRN?

The HRN is a 13 alphanumeric characters, unique identifier of a claim. It can be used by employers/insurers to submit reimbursements.

This document will guides the user on where to obtain the HRN for the purpose of submitting a reimbursement to the Board.

There are 3 sources to obtain the HRN

1. Your employee/insured's final medical bill
2. Your employee/insured's CPF Online Statement (MediSave and Healthcare Insurance Claims and Reimbursement Online Statement)
3. Your employee/insured's MediSave deduction notification or hardcopy MediSave Transaction Statement

Source 1: Your employee/insured's final medical bill

- The HRN can be found under "HRN" on some medical institutions' final bill.



TAX INVOICE (Finalised)

Page 1 of 2

BILL REF. NO.

BILL DATE

26 JAN 2022

LOCATION

GCLR DSEC

HRN

001234567890X

NRIC / FIN / MRN

ADMISSION DATE

17 JAN 2022 12:31 PM

DISCHARGE DATE

▶ 17 JAN 2022 05:15 PM



Accepts: PayNow

| | |
|-----------------------------|-----------|
| TOTAL AMOUNT (BEFORE GST) | \$ |
| ROUNDING ADJUSTMENT | \$ |
| 7% GST | \$ |
| TOTAL AMOUNT | \$ |
| Payable by MEDISAVE | \$ |
| TOTAL AMOUNT PAYABLE | \$ |
| Net Payment made | \$ |
| FINAL AMOUNT PAYABLE | \$ |

Source 2: Your employee/insured's CPF Online Statement

- Your employee/insured can login to their CPF Online Statement to obtain the HRN by following these steps:

Step 1: Log in to Healthcare dashboard (cpf.gov.sg/healthcare) under *my cpf* digital services. Your employee/insured will be prompted to login to the Healthcare dashboard via his/her Singpass.

A Singapore Government Agency Website

Central Provident Fund Board

Who we are Tools and services Infohub Member Login

CPF overview Growing your savings Retirement income Home ownership Healthcare financing Account services

Scan with Singpass app to log in

singpass

Use password login instead

Don't have the Singpass app? [Download now](#)

Step 2: Scroll down to “Latest healthcare payments and claims” section or select “Latest healthcare payments and claims” from the menu bar.

A Singapore Government Agency website

Central Provident Fund Board

Who we are Tools and services Infohub Member

my cpf CPF overview Growing your savings Retirement income Home ownership Healthcare financing Account services

Home > my cpf > Healthcare

<-NAME OF S0152291D TEST ONLY-->, S0152291D

Healthcare dashboard

as at 17 Nov 2021

Medisave Account balance ⓘ

\$30,000.00

To check if you have other messages, go to [My Messages](#).

Health insurance Utilisation of healthcare benefits **Latest healthcare payments and claims**

Step 3: The latest five healthcare payments and claims will be displayed here. Select the particular medical episode your employee/insured is making a claim for. Locate the HRN under **“For Hospital Registration Number”**.

If there are more than five medical episodes, or if your employee/insured is making a claim for a past medical episode, please proceed to click the button **“View past 15 months”**. Please refer to the next page for sample image.

Latest healthcare payments and claims

as at 08 Mar 2022



MediSave payment and claims

For Hospital Registration Number Q42021A01939E



| Patient name | Hospitalisation period | Medical institution | Total bill |
|-----------------------|----------------------------|-------------------------------|------------|
| ABV NAME OF S70195863 | 14 Apr 2021 to 14 Apr 2021 | NG TENG FONG GENERAL HOSPITAL | \$149.67 |



MediSave payment and claims

For Hospital Registration Number Q42021A019141



| Patient name | Hospitalisation period | Medical institution | Total bill |
|-----------------------|----------------------------|-------------------------------|------------|
| ABV NAME OF S70195863 | 13 Apr 2021 to 13 Apr 2021 | NG TENG FONG GENERAL HOSPITAL | \$3,529.05 |



MediSave payment and claims

For Hospital Registration Number Q42021A0192AF



| Patient name | Hospitalisation period | Medical institution | Total bill |
|-----------------------|----------------------------|-------------------------------|------------|
| ABV NAME OF S70195863 | 05 Apr 2021 to 05 Apr 2021 | NG TENG FONG GENERAL HOSPITAL | \$212.00 |



MediSave payment and claims

For Hospital Registration Number Q42021A0152BD



| Patient name | Hospitalisation period | Medical institution | Total bill |
|-----------------------|----------------------------|-------------------------------|------------|
| ABV NAME OF S70195863 | 05 Apr 2021 to 05 Apr 2021 | NG TENG FONG GENERAL HOSPITAL | \$52.08 |



MediSave payment and claims

For Hospital Registration Number Q42021A012TZB



| Patient name | Hospitalisation period | Medical institution | Total bill |
|-----------------------|----------------------------|-------------------------------|------------|
| ABV NAME OF S70195863 | 29 Mar 2021 to 29 Mar 2021 | NG TENG FONG GENERAL HOSPITAL | \$39.75 |

[View past 15 months >](#)

- Step 4: Select the time period in which the medical bill was incurred and click “Search”.

Home > my cpf > Healthcare > Healthcare payments and claims history

LONG NAME OF S7019586J, S7019586J

Healthcare payments & claims history

as at 08 Mar 2022

1. Select the time period and click “Search”

01/2021 to Mar 2022 Search Q

< 2021 >

Jan Feb Mar

Apr May Jun

Jul Aug Sep

Oct Nov Dec

to 08 Mar 2022 1 of 1 page

| Period | Medical institution | Total bill |
|-------------|-------------------------------|------------|
| 14 Apr 2021 | NG TENG FONG GENERAL HOSPITAL | \$149.67 |

- Step 5: The system will extract all medical episodes during the selected time period. Click on the particular medical episode your employee/insured is trying to make a claim for to view more details. Locate the HRN under “For Hospital Registration Number”.

Home > my cpf > Healthcare > Healthcare payments and claims history






LONG NAME OF S7019586J, S7019586J

Healthcare payments & claims history

as at 08 Mar 2022

Jan 2021 to Mar 2022 Search Q

Items per page: 20 1-13 of 13 items from 01 Jan 2021 to 08 Mar 2022 1 of 1 page

| | | | |
|---|---|---|--------------------------|
|  | MediSave payment and claims For Hospital Registration Number Q42021A019309E  |  | |
| Patient name ABV NAME OF S7019586J | Hospitalisation period 14 Apr 2021 to 14 Apr 2021 | Medical institution NG TENG FONG GENERAL HOSPITAL | Total bill \$149.67 |
| <hr/> | | | |
|  | MediSave payment and claims For Hospital Registration Number Q42021A01914I |  | |
| Patient name ABV NAME OF S7019586J | Hospitalisation period 13 Apr 2021 to 13 Apr 2021 | Medical institution NG TENG FONG GENERAL HOSPITAL | Total bill \$3,529.05 |

Source 3: Your employee/insured's MediSave deduction notification or hardcopy MediSave Transaction Statement

If your employee/insured received a digital notification (i.e email/SMS/CPF Mobile app push notification) or the hardcopy MediSave Transaction Statement, the HRN can be found within the notification content and “Hospital Registration No.” respectively.

CB CPF Board
To: [REDACTED] 2:16 PM

Deduction from MediSave Account

 View in browser

Dear SXXXX209F,

MEDISAVE DEDUCTION FOR MEDICAL EXPENSES

CHANGI GENERAL HOSPITAL deducted \$95.50 from your MediSave Account on 17/04/23 for an admission/visit/medication purchased on 29/06/22.

The unique Hospital Registration Number (HRN) for this deduction is ACN20230101HN.

MediSave deductions for medical expenses

Dear Member

This statement shows the deductions made from your child's MediSave Account (Account No: SXXXX123A) for medical expenses from DD MONTH CCYY to DD MONTH CCYY.

If you require clarifications on the deductions, please contact the respective medical institution(s), insurer(s) or employer(s).

| Deduction Date | Description of deduction | Deducted Amount (\$) |
|----------------|--|----------------------|
| 16 Jan 2018 | YEO CUTE CUTE TAN TOCK SENG HOSPITAL HOSPITAL REGISTRATION NO.: Q42020A02MYZD 01/11/2015 - 05/11/2015 | 100,573.88 |

To view more details of the deduction(s)

Follow the below steps to view your child's healthcare payments and claims history:

- Log in to the CPF website with your Singpass
- Click on 'my cpf' and select 'Child' under 'My dashboards'
- Select the name of your child
- Select 'Latest healthcare payments and claims' from the menu bar and click on 'View past 15 months'

Hardcopy MediSave Transaction Statement

Email notification on MediSave deduction